

TERMS & CONDITIONS

By booking into a class and signing this waiver you automatically agree to the below Terms & Conditions.

INTRODUCTORY OFFER:

INITIAL:

Is for New Clients to purchase 4 Classes for \$80 at participating studios (valid for 30 days).

Offer Terms

- Offer is only available to New Clients of Myo Movement Myotherapy & Pilates – Semi Private Pilates classes and excludes current clients.
- To claim the Offer, Participants must:
 - Purchase the Introductory Offer (Full amount of \$80).
 - Sign or complete any required waivers and documentation provided by Myo Movement Myotherapy & Pilates.
- Offer is limited to one per Participant.
- All classes must be redeemed at Myo Movement Myotherapy & Pilates clinic and consumed within 30 days from the date of the first class booking. Any classes not used within the 30-day period will be forfeited.
- Offer is non-refundable nor transferable and cannot be exchanged or redeemed for cash, credit or products.

MONTHLY CLASS PACKS

INITIAL:

- Monthly class packs need to be **purchased in full prior or upon finishing your first class.**
- Monthly Class Packs are valid for 1 month (30 days) from the date of your first class booking.
- 8 class pack are valid for 1 month (30 days) from the date of your first class booking.
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- Monthly Class Packs are non-refundable and are not transferable, nor can be shared between individuals.
- Monthly Class Packs cannot be extended unless you are injured, in which case we will request a medical certificate. Extensions due to medical reasons must be requested before the expiry date.

WEEKLY CLASS PACKS

INITIAL:

- Weekly class packs need to be **purchased in full prior or upon finishing your first class.**
- Weekly Class Packs are valid for 7 days from the date of your first class booking.
- Weekly Class Packs cannot be extended unless you are injured, in which case we will request a medical certificate. Extensions due to medical reasons must be requested before the expiry date and are given at Myo Movements sole discretion.

BOOKINGS, ATTENDANCE & PAYMENT

INITIAL:

- You must always have a booking to attend a Semi Private or 1:1 Pilates class.
- Bookings can be done online, via phone or in the clinic.

- Please be aware classes are on a first come first serve basis. To avoid disappointment, classes can be booked up to 4 weeks in advance.
- **Full Payment of packages must be made prior or upon finishing your first class. no exceptions.** To book into a class you must either have pre-purchased class pack, pay at the time of booking or pay before your class has commenced.
- Out of consideration for the trainer, other clients, and for your own safety, the warm-up is an important aspect of each class. Please be aware that if you are more than 10 minutes late for a class, the trainer may not let you train at their discretion.
- Owners and/or trainers reserve the right to restrict clients to a class type for safety reasons at their discretion. Owners and/or trainers reserve the right to turn clients away if they do not have the correct medical clearance.
- You can only attend Myo Movement Myotherapy & Pilates group classes up until you are 16 weeks pregnant. After 16 weeks you can only attend Private 1:1 class.
- Classes are not transferable to another individual and cannot under any circumstances be used by another person. If someone other than the person booked into the class arrives to use the class, they will be turned away from the class – or asked to purchase their own classes.

CANCELLATIONS

INITIAL:

- At Myo Movement Myotherapy & Pilates our class sizes are small and can fill quickly. All clients must adhere to our Cancellation Policy:
 - Group classes: Cancellations need to be made more than 7 hours prior to your class beginning (morning or evenings).
 - Private classes: Cancellations need to be made 7 hours prior to your class beginning.
- We understand sometimes unforeseeable circumstances can arise, but we must be strict, fair and consistent with all clients across all studios, therefore, no exceptions will be made.
- Trainers and classes are subject to change without notice. Myo Movement reserves the right to cancel classes if necessary.
- If you do not cancel or reschedule your class outside of the relevant cancellation period or are a no-show/absent from your class, you will lose your class.

CLIENT CODE OF CONDUCT

INITIAL:

In the clinic, you agree to:

- Use all equipment with care and as instructed by the trainer;
- Respect and always follow directions of the trainer;
- Not disrupt the class or threaten the environment in any way; and
- Be respectful and courteous to other people in the class including the trainer.

I _____, adhere to the Terms & Conditions in this document in relation to Myo Movement Myotherapy & Pilates Semi Private and 1:1 Pilates Classes.

(signature)

_____/_____/_____
(Date)